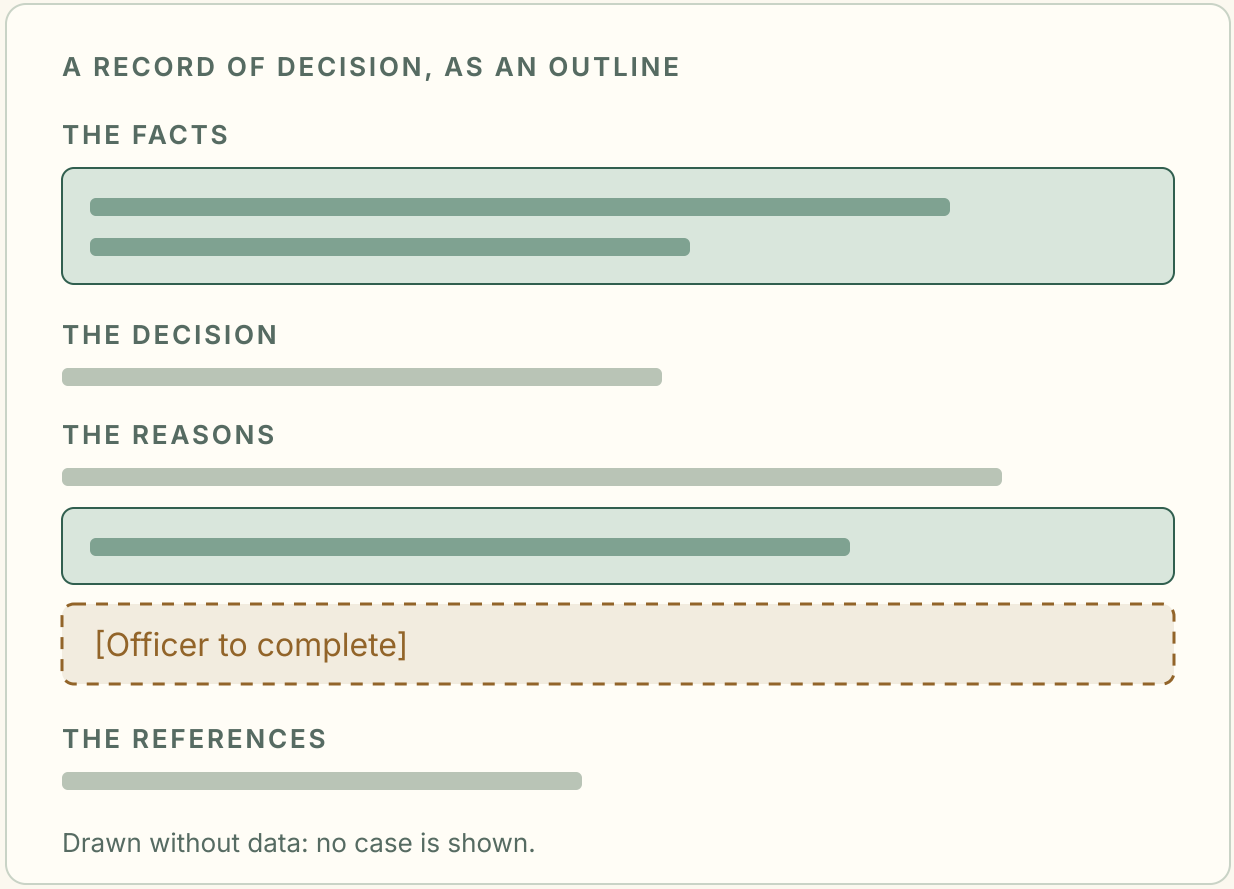
HOW IT WORKS

The officer decides. The AI fills only the blanks.



Approved wording: the program

The legal wording, the decision and the references, word for word. The AI cannot change them.

The blanks: the AI

Written only from the officer's notes, in plain language. The officer can edit every word.

Gaps: the officer

Where the notes don't support a reason, the AI leaves a gap instead of guessing. Approval waits until the officer fills it.

RESPONSIBLE AI

The officer stays in charge

Fairness

Both sides go on the record. The officer weighs them.

Bias

Only facts from the notes. No opinions, no guesses.

Accessibility

Plain language. Gaps are marked in words, not by colour alone.

Accountability

A named officer approves. The AI's draft is kept.

Approval is refused until every gap is filled, every concern is checked and the officer adds their name.

HOW WE BUILT IT

Built in plain English, tested to break

THE LANGUAGE

In plain English

The tool was described in plain English. An AI coding assistant wrote the code, and it was tested.

THE CHOICES

Public rules

Every choice the AI makes follows public rules: the Employment Insurance Act, its Regulations and the published guidance on benefit decisions. The decision stays with the officer.

THE TESTS

Tested to break

1. Fictional cases, most with traps
2. The AI drafts, then reviews it
3. The program checks the draft; a second AI call grades it
4. Each miss becomes a new rule or check

The officer decides. Lightning RoD writes it down.